

Archived: 10 March 2025 16:39:03

From: [Freedom of Information Requests](#)

Sent: 24 June 2024 13:05:09

To: [REDACTED]

Subject: FOI Response - [REDACTED]

Importance: Normal

Sensitivity: None

Dear [REDACTED]

Thank you for your Freedom of Information request dated 12 June 2024 for information about complaints made about private gardens. Please find below City of Doncaster Council's responses to the questions you have raised.

1. From May 1st 2023 to May 1st 2024, how many complaints have been made about private gardens in relation to the maintenance such as high hedges, invasive weeds & severely overgrown shrubs/plants etc or any other complaint relating to overgrown gardens? For each complaint could this be broken down into the following details:

- Date of the complaint
- The main reason cited in the complaint e.g high hedges
- First part of the postcode for the property the complaint was made about - if this isn't available, the first part of the postcode for the property making the complaint e.g NG1 - this then isn't specific enough to identify the exact property.

Response:

Date	Postal Area	Main Reason for complaint
02/05/2023	DN5	Overgrown Garden
03/05/2023	DN8	Overgrown Garden
09/05/2023	DN5 x3	Overgrown Garden
10/05/2023	S64, DN1	Overgrown Garden
19/05/2023	DN5, DN7	Overgrown Garden
22/05/2023	DN4	Overgrown Garden
23/05/2023	DN5, DN12, DN4	Overgrown Garden
26/05/2023	DN4, DN3	Overgrown Garden
30/05/2023	DN3 x2	Overgrown Garden
31/05/2023	DN7, DN12	Overgrown Garden
05/06/2023	DN4, DN8	Overgrown Garden
06/06/2023	DN4, DN2	Overgrown Garden
09/06/2023	DN7, DN1	Overgrown Garden
15/06/2023	DN3	Overgrown Garden
16/06/2023	DN4	Overgrown Brambles
20/06/2023	DN4	Overgrown Garden

22/06/2023	DN5	Overgrown Garden
23/06/2023	DN8	Overgrown Garden
26/06/2023	DN2, DN7, S64, DN4	Overgrown Garden
27/06/2023	DN6, DN3, S64	Overgrown Garden
29/06/2023	DN4 x3, S64, DN12	Overgrown Garden
03/07/2023	DN6	Overgrown Garden
04/07/2023	DN4	Overgrown Land
04/07/2023	DN2	Overgrown Tree
07/07/2023	DN3	Overgrown Garden
12/07/2023	DN4	Overgrown Garden
20/07/2023	S64, DN6	Overgrown Garden
21/07/2023	DN4	Overgrown Garden
25/07/2023	DN7	Overgrown Garden
26/07/2023	DN9, DN5	Overgrown Garden
27/07/2023	DN7	Overgrown Garden
27/07/2023	DN4	Overgrown Tree
28/07/2023	DN6	Overgrown Hedge
02/08/2023	S64 x2, DN4	Overgrown Garden
03/08/2023	DN4 x2, DN5	Overgrown Garden
04/08/2023	DN7	Overgrown Garden
07/08/2023	DN11, DN7	Overgrown Garden
08/08/2023	DN4 x2	Overgrown Garden
09/08/2023	DN6, DN4	Overgrown Garden
14/08/2023	DN8	Overgrown Garden
17/08/2023	DN4 x2	Overgrown Garden
18/08/2023	S64, DN7	Overgrown Garden
22/08/2023	DN10	Overgrown Garden
23/08/2023	DN11, DN6	Overgrown Garden
24/08/2023	DN7, DN10, DN5	Overgrown Garden
25/08/2023	DN5, DN11	Overgrown Garden
25/08/2023	DN4	Overgrown Trees

29/08/2023	DN6	Overgrown Garden
30/08/2023	DN8	Overgrown Hedges
30/08/2023	DN2, DN1, DN4	Overgrown Garden
01/09/2023	DN12	Overgrown Garden
04/09/2023	DN4 x2, DN8	Overgrown Garden
05/09/2023	DN1	Overgrown Garden
05/09/2023	DN6	Overgrown Tree
05/09/2023	DN6	Overgrown Bushes
08/09/2023	DN3, DN5, S64	Overgrown Garden
11/09/2023	DN7	Overgrown Garden
12/09/2023	DN7 x2	Overgrown Garden
20/09/2023	DN4 x2	Overgrown Garden
29/09/2023	DN12	Overgrown Garden
02/10/2023	DN7	Overgrown Garden
06/10/2023	DN8	Overgrown Garden
09/10/2023	DN6, DN8	Overgrown Garden
10/10/2023	DN1	Overgrown Garden
18/10/2023	DN3	Overgrown Garden
20/10/2023	DN8	Overgrown Garden
26/10/2023	DN1	Overgrown Garden
01/11/2023	DN5	Overgrown Garden
02/11/2023	DN7	Overgrown Trees
13/11/2023	DN6 x2	Overgrown Garden
14/11/2023	DN5	Overgrown Garden
21/11/2023	DN4	Overgrown Garden
24/11/2023	S64	Overgrown Garden
28/11/2023	DN6	Overgrown Garden
15/12/2023	DN12, DN2	Overgrown Garden
18/12/2023	DN3, DN4	Overgrown Garden
19/01/2024	DN2 x2	Overgrown Garden
24/01/2024	DN4 x2	Overgrown Garden

14/02/2024	DN4 x2	Overgrown Garden
23/02/2024	DN5	Overgrown Tree
27/02/2023	S64	Overgrown Garden
14/03/2024	DN5	Overgrown Garden
20/03/2024	DN12	Overgrown Garden
25/03/2024	DN7	Overgrown Garden
03/04/2024	DN3	Overgrown Garden
11/04/2024	DN8	Overgrown Hedges
26/04/2024	DN11	Overgrown Garden
30/04/2024	S64, DN5, DN4	Overgrown Garden
01/05/2024	DN3	Overgrown Garden

2. From May 1st 2023 to May 1st 2024, how many private properties have received more than one complaint in relation to the maintenance of their garden such as high hedges, invasive weeds & severely overgrown shrubs/plants etc or any other complaint relating to overgrown gardens? For each property, could this be broken down into the following details:

- First part of the postcode for the property the complaint was made about e.g NG1 - this then isn't specific enough to identify the exact property
- Total number of complaints about that property (within the given time period - May 1st 2023 - May 1st 2024)

Response:

Postal Area	Total number of complaints about the property
DN6	2
DN4	2
DN4	2
DN5	2
DN8	2
DN10	2
DN7	2
DN8	2
DN3	2

I hope that this information is useful to you.

The City of Doncaster Council estimates that it has cost £294 to respond to this request for information.

Reviewing any decisions made:

If you are not happy with this reply you can ask us to review our response. To do this write to us within 40 working days of receiving your response at the address below or email FOIAppeals@doncaster.gov.uk

If you do not agree with the review decision you can apply to the Information Commissioner's Office (ICO) for a decision about our compliance or otherwise with the Freedom of Information legislation. Contact details for the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. www.ico.org.uk Telephone 0303 123 1113.

Ellen Dook
Information Governance Officer
Corporate Resources
City of Doncaster Council

Address Civic Office, Waterdale, Doncaster, DN1 3BU
Website www.doncaster.gov.uk



From: Freedom of Information Requests
Sent: 14 June 2024 08:48
To: [REDACTED]
Subject: FOI Acknowledgement - [REDACTED]

Hi [REDACTED]

Re: Request for information under the Freedom of Information Act 2000

Thank you for your request for information.

I can confirm your request has been passed to the relevant department who will endeavour to search for any information held and provide you with a response as soon as is possible. This will be within 20 working days and in any case by the